August 28, 2003

Ms. Rebecca L. Payne
Assistant General Counsel
Texas Department of Human Services
P.O. Box 149030
Austin, Texas 78714-9030

OR2003-6081

Dear Ms. Payne:

You ask whether certain information is subject to required public disclosure under chapter 552 of the Government Code. Your request was assigned ID# 186718.

The Texas Department of Human Services (the "Department") received a request for a copy of a particular complaint and subsequent investigation report involving Angelina Home Health Services. You state that some of the requested information is being released to the requestor. You also state that you are withholding a portion of the requested information pursuant to a previous determination issued to the Department in Open Records Letter No. 2001-5348 (2001). See Open Records Decision No. 673 (2001). You claim that portions of the remaining requested information are excepted from disclosure under section 552.101 of the Government Code. We have considered the exception you claim and reviewed the submitted information.

Section 552.101 of the Government Code excepts from disclosure "information considered to be confidential by law, either constitutional, statutory, or by judicial decision." This section encompasses information protected by other statutes. You claim that the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") governs some of the requested information, which you have marked. At the direction of Congress, the Secretary of Health and Human Services ("HHS") promulgated regulations setting privacy standards for medical records, which HHS issued as the Federal Standards for Privacy of Individually Identifiable Health Information (the "privacy standards"). See Health Insurance Portability and Accountability Act of 1996, 42 U.S.C. § 1320d-2 (Supp. IV 1998) (historical & statutory note); Standards for Privacy of Individually Identifiable Health Information, 45 C.F.R. Pts. 160, 164; see also Attorney General Opinion JC-0508 at 2 (2002). These standards govern the release of protected health information by a covered entity. See 45 C.F.R. Pts. 160, 164.

Section 160.103 defines a covered entity as a health plan, a health clearinghouse, or a healthcare provider who transmits any health information in electronic form in connection with a transaction covered by this subchapter. 45 C.F.R. § 160.103. In this instance, the Department explains that it is a covered entity under HIPAA because, as an administrator of part of the Medicaid program, the Department is considered a health plan. Based on your representations, we conclude the Department is a covered entity under HIPAA.

Under the privacy standards, a covered entity may not use or disclose protected health information, except as provided by the Code of Federal Regulations, parts 160 and 164. 45 C.F.R. § 164.502(a). Section 160.103 of title 45 of the Code of Federal Regulations defines certain terms and provides in part as follows:

Health information means any information, whether oral or recorded in any form or medium, that:

- (1) Is created or received by a health care provider, health plan, public health authority, employer, life insurer, school or university, or health clearinghouse; and
- (2) Relates to the past, present, or future physical or mental health or condition of an individual; the provision of health care to an individual; or the past, present, or future payment for the provision of health care to an individual.

Individually identifiable health information is information that is a subset of health information, including demographic information collected from an individual, and:

- (1) Is created or received by a health care provider, health plan, employer, or health care clearinghouse; and
- (2) Relates to the past, present, or future physical or mental health or condition of an individual; the provision of health care to an individual; or the past, present, or future payment for the provision of health care to an individual; and
 - (i) That identifies the individual; or

We note that a covered entity must comply with the requirements of subpart E of part 164 of title 45 of the Code of Federal Regulations with respect to the protected health information of a deceased individual. See 45 C.F.R. § 164.502(f).

(ii) With respect to which there is a reasonable basis to believe the information can be used to identify the individual.

Protected health information means individually identifiable health information:

- (1) Except as provided in paragraph (2) of this definition, that is:
 - (i) Transmitted by electronic media;
 - (ii) Maintained in electronic media;
 - (iii) Transmitted or maintained in any other form or medium.

45 C.F.R. § 160.103 (emphasis in original). You contend the submitted information contains individually identifiable protected health information, which you have marked. Upon review of the submitted information, we agree that it contains individually identifiable protected health information as contemplated by HIPAA. However, a covered entity may de-identify protected health information to create information that is not individually identifiable health information. 45 C.F.R. § 164.502(d)(1). The privacy standards that govern the uses and disclosures of protected health information do not apply to information de-identified in accordance with subsections 164.514(a) and (b) of the Code of Federal Regulations. *Id.* § 164.502(d)(2).

Under HIPAA, a covered entity may determine health information is not individually identifiable only under certain circumstances. One method requires a person with specialized knowledge of generally accepted statistical and scientific principles and methods for rendering information de-identifiable to apply and document such methods and principles to determine release of protected health information would result in a very small risk of individual identification. Id. § 164.514(b)(1). The other method requires the covered entity to meet the following two criteria: (1) remove specific identifiers, including but not limited to, names, dates directly related to an individual, telecommunication numbers, vehicle identifiers, and any unique identifying number, characteristic or code; and (2) the covered entity must not have actual knowledge that the information could be used alone or in combination with other information to identify an individual who is a subject of the information. See id. § 164.514(b)(2)(i), (ii). De-identification of individually identifiable protected health information includes removing "[a]ll elements of dates (except year) for dates directly related to an individual, including birth date, admission date, discharge date, date of death" See 45 C.F.R. § 164.514(b)(2)(i)(C). Based on your representations and our review of the information at issue, we agree that the redaction of all but one of the dates that you have marked properly de-identifies the protected health information under HIPAA. 45 C.F.R. § 164.514(b)(2)(i)(A)-(R). Because the Department contends that the de-identified information may be released, we assume the Department is representing that it does not have actual knowledge that release of such information could be used alone or in combination

with other information to identify the subject of the health information. Thus, upon de-identification of the information, the Department may release the information subject to the Medical Practice Act.

We next address the applicability of the Medical Practice Act (the "MPA"), chapter 159 of the Occupations Code, to the de-identified health information on the state form. Generally, HIPAA preempts a contrary provision of state law. See 45 C.F.R. § 160.203. For purposes of HIPAA, "contrary" means the following:

- (1) A covered entity would find it impossible to comply with both the State and federal requirements; or
- (2) The provision of State law stands as an obstacle to the accomplishment and execution of the full purposes and objectives of part C of title XI of the Act or section 264 of Pub. L. 104-191, as applicable.

Id. § 160.202. It is not impossible for the Department to comply with both section 159.002 and HIPAA. Furthermore, section 159.002 is not an obstacle to the accomplishment and execution of the full purposes and objectives of HIPAA. In fact, one of the purposes of section 159.002 is to protect patient privacy. Therefore, HIPAA does not preempt section 159.002 and the MPA applies to the information at hand.

Section 159.002 of the MPA reads, in part, as follows:

- (a) A communication between a physician and a patient, relative to or in connection with any professional services as a physician to the patient, is confidential and privileged and may not be disclosed except as provided by this chapter.
- (b) A record of the identity, diagnosis, evaluation, or treatment of a patient by a physician that is created or maintained by a physician is confidential and privileged and may not be disclosed except as provided by this chapter.
- (c) A person who receives information from a confidential communication or record as described by this chapter, other than a person listed in Section 159.004 who is acting on the patient's behalf, may not disclose the information except to the extent that disclosure is consistent with the authorized purposes for which the information was first obtained.

Occ. Code § 159.002(a), (b), (c). This office has concluded that the protection afforded by section 159.002 extends only to records created by either a physician or someone under the supervision of a physician. See Open Records Decision Nos. 487 (1987), 370 (1983), 343 (1982). Information subject to the MPA includes both medical records and information obtained from those medical records. See Occ. Code §§ 159.002, .004; Open Records

Decision No. 598 (1991). You inform us that the information you have marked as subject to the MPA was obtained from a medical record created by a physician. Moreover, you explain disclosure of this information would not be consistent with the purposes for which the Department obtained that information. Based on your representations and our review of the information, we conclude the Department must withhold the information you have marked as being subject to the MPA. See Open Records Decision No. 598 (1991).

Finally, you assert that section 142.009(d) of the Health and Safety Code excepts the remaining information you have marked in the submitted documents. Section 142.009(d) provides in pertinent part:

(d) the reports, records, and working papers used or developed in an investigation made under this section are confidential and may not be released or made public except:

. . .

(5) on a form developed by the department that identifies any deficiencies found without identifying a person, other than the home and community support services agency[.]

Health & Safety Code § 142.009(d)(5). You acknowledge that the Department is required to release the submitted state forms under section 142.009(d)(5). You claim, however, that this section also requires the Department to withhold the identifying information contained in the state forms because the information does not identify the facility or its owner, and have marked that information accordingly. We agree that you must withhold the marked identifying information on the state forms under section 552.101 of the Government Code in conjunction with section 142.009(d)(5) of the Health and Safety Code.

To summarize, we conclude that the Department must withhold most of the information you have marked under section 552.101 in conjunction with HIPAA. You must also withhold the information you have marked under the MPA and section 142.009(d)(5) of the Health and Safety Code. You must release the remaining information to the requestor.

This letter ruling is limited to the particular records at issue in this request and limited to the facts as presented to us; therefore, this ruling must not be relied upon as a previous determination regarding any other records or any other circumstances.

This ruling triggers important deadlines regarding the rights and responsibilities of the governmental body and of the requestor. For example, governmental bodies are prohibited from asking the attorney general to reconsider this ruling. Gov't Code § 552.301(f). If the governmental body wants to challenge this ruling, the governmental body must appeal by filing suit in Travis County within 30 calendar days. *Id.* § 552.324(b). In order to get the full benefit of such an appeal, the governmental body must file suit within 10 calendar days.

Id. § 552.353(b)(3), (c). If the governmental body does not appeal this ruling and the governmental body does not comply with it, then both the requestor and the attorney general have the right to file suit against the governmental body to enforce this ruling. Id. § 552.321(a).

If this ruling requires the governmental body to release all or part of the requested information, the governmental body is responsible for taking the next step. Based on the statute, the attorney general expects that, within 10 calendar days of this ruling, the governmental body will do one of the following three things: 1) release the public records; 2) notify the requestor of the exact day, time, and place that copies of the records will be provided or that the records can be inspected; or 3) notify the requestor of the governmental body's intent to challenge this letter ruling in court. If the governmental body fails to do one of these three things within 10 calendar days of this ruling, then the requestor should report that failure to the attorney general's Open Government Hotline, toll free, at (877) 673-6839. The requestor may also file a complaint with the district or county attorney. *Id.* § 552.3215(e).

If this ruling requires or permits the governmental body to withhold all or some of the requested information, the requestor can appeal that decision by suing the governmental body. *Id.* § 552.321(a); *Texas Dep't of Pub. Safety v. Gilbreath*, 842 S.W.2d 408, 411 (Tex. App.—Austin 1992, no writ).

Please remember that under the Act the release of information triggers certain procedures for costs and charges to the requestor. If records are released in compliance with this ruling, be sure that all charges for the information are at or below the legal amounts. Questions or complaints about over-charging must be directed to Hadassah Schloss at the Texas Building and Procurement Commission at (512) 475-2497.

If the governmental body, the requestor, or any other person has questions or comments about this ruling, they may contact our office. We note that a third party may challenge this ruling by filing suit seeking to withhold information from a requestor. Gov't Code § 552.325. Although there is no statutory deadline for contacting us, the attorney general prefers to receive any comments within 10 calendar days of the date of this ruling.

Sincerely. Hershin RML

Heather R. Rutland

Assistant Attorney General Open Records Division

HRR/sdk

Ref: ID# 186718

Enc: Submitted documents

c:

Mr. Michael Rodgers 1605 Wood Street Lufkin, Texas 75901 (w/o enclosures)